



## **AMLKYC POLICY AND NON-TRADING OPERATIONS**

DaoFinity is committed to Anti-Money Laundering (AML) and Know Your Customer (KYC) compliance. This policy sets out the standards for customer identification, transaction monitoring, and non-trading operations.

### **1. Purpose of AML/KYC Policy**

1.1. Our AML/KYC policy aims to:

Prevent money laundering and terrorist financing.

Ensure compliance with international financial regulations.

Protect the platform and users from fraud and illegal activities.

1.2. All customers on the platform must go through the KYC verification process before accessing certain financial services.

### **2. Customer Identification and Verification (KYC)**

2.1. To ensure the identity of users, we require each Customer to provide:

Government-issued photo ID (such as a passport, national identity card or valid driver's license).

Proof of residence issued within the last 3 months (such as a utility bill, bank statement or rental agreement in the customer's name).

Proof of payment (example: copy of the credit/debit card used or digital wallet).

2.2. The platform may request additional documentation at any time, especially in cases of unusual or suspicious transactions.

2.3. The Customer has up to 5 (five) business days to provide the requested documents. Otherwise, their account may be suspended or terminated.

2.4. Accounts created with false or inconsistent data may be permanently blocked.

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## **3. Monitoring Suspicious Transactions and Activities**

3.1. The platform continuously monitors all transactions to identify irregular patterns, including:

High-value deposits or withdrawals without plausible justification.

Frequent movements between different accounts for no apparent reason.

Use of multiple payment methods in a short period of time.

Attempts to bypass KYC checks or provide fraudulent documents.

3.2. If a transaction is considered suspicious, the platform may:

Request additional documentation.

Temporarily suspend the Customer's account.

Report the case to the regulatory authorities.

3.3. DaoFinity reserves the right to terminate suspicious accounts without prior notice if there are signs of illicit activities.

## **4. Restrictions on Deposits and Withdrawals**

4.1. Accepted Payment Methods:

Credit/debit cards (account holder only).

Bank transfers (from accounts in the Client's name).

Digital wallets and cryptocurrencies (subject to additional verification).

4.2. Restrictions:

The platform does not accept cash or third-party transactions.

The Client may not make deposits or withdrawals to third party accounts.

If a withdrawal is requested to a different method than the deposit, the platform may require additional verification.

4.3. Deposit Reversal:

In case of a deposit error, the refund request must be made within 24 hours.

If a deposit is wrongly disputed by the Customer (chargeback), your account may be blocked until the case is resolved.

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## **5. Non-Trading Transactions**

5.1. All financial transactions that do not involve the purchase and sale of assets are considered non-trading transactions.

5.2. Examples include:

Deposits and balance withdrawals.

Currency conversions within the platform.

Internal transfers between accounts (where allowed).

5.3. In order to carry out these operations, the Client may be asked to provide additional information, such as:

Justification for the transaction.

Financial evidence or proof of source of funds.

## **6. Penalties for Violating AML/KYC Rules**

6.1. If a Customer violates any standard of this policy, the platform may apply the following penalties:

Temporary account suspension until the situation is clarified.

Cancellation of suspicious transactions and reversal of funds.

Permanent closure of the account and retention of funds in serious cases.

Reporting to the competent financial authorities, if necessary.

6.2. Any attempt at fraud, document forgery or money laundering will result in immediate account deletion and possible legal action against the offender.

## **7. Data Protection and Storage**

7.1. All information provided by Customers is stored securely and used only for verification and regulatory compliance purposes.

7.2. The platform does not share personal information with third parties, except when required by law or to comply with official investigations.

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## **8. Policy Changes**

8.1. This policy may be modified periodically to reflect regulatory and operational changes.

8.2. Customers should regularly review this section to ensure compliance with the updated rules.

## **9. Contact and Support**

If you have any questions regarding our AML/KYC Policy or non-trading related operations, please contact our support team:

Email: [support@daofinity.com](mailto:support@daofinity.com) Live Chat: Available 24/7