



## Privacy Policy

Your privacy is important to us. This Privacy Policy explains how we collect, use, store, and protect your personal information when you use DaoFinity. By accessing and using our services, you agree to the terms of this policy.

### 1. Information We Collect

We collect two types of information from users:

#### Personal Information

Data that can directly identify you, including:

Full name, address and contact information.

Identification documents for account verification purposes (passport, ID, CPF, proof of residence).

Financial data, such as payment information and transactions carried out on the platform.

#### Non-Personal Information

Data that does not directly identify a specific user, including:

IP address, browser type and operating system.

Activity on the platform (session time, pages visited, clicks).

Cookies and similar technologies to enhance your experience on the site.

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## **2. How Do We Use Your Information?**

We use the collected data to:

Create and manage your user account.

Process financial transactions, including deposits and withdrawals.

Verify your identity and prevent fraud.

Comply with legal and regulatory obligations.

Improve user experience and optimize our platform.

Send promotional and informational communications (if authorized).

## **3. Data Sharing**

We never sell your personal information. We may share your data only in specific situations, such as:

Regulatory Authorities: To comply with legal and regulatory requirements.

Service Providers: Partners who assist with payment processing, security, and technical support.

Company Restructuring: In the event of a merger, acquisition or change in the company structure, your data may be transferred to the new entity.

## **4. Information Security**

How do we protect your data?

We use strict measures to ensure the security of your information, including:

Data encryption to protect financial transactions.

Two-factor authentication (2FA) for added account security.

Continuous monitoring against unauthorized access and fraud.

However, no system is 100% secure. If you suspect suspicious activity on your account, contact support immediately.

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## **5. Your Rights and Control Over Data**

You have complete control over your information. This includes:

Access: Request a copy of the data we store about you.

Correction: Update or correct inaccurate information.

Deletion: Request the removal of your personal data, except in cases where retention is necessary for legal reasons.

Opt-out of communications: Opt-out of receiving promotional emails at any time.

To exercise your rights, please contact our support.

## **6. Use of Cookies and Similar Technologies**

Our website uses cookies to improve your browsing experience. Cookies are small files stored on your device and help us to:

Personalize content and ads.

Improve website speed and performance.

Monitor activities for security purposes.

You can set your browser to block or delete cookies at any time. However, this may impact the functionality of the website.

## **7. Links to Third Parties**

Our website may contain links to third-party websites. We are not responsible for the privacy or security policies of these external platforms. We recommend that you review the policies of these websites before providing any information.



## **8. Changes to this Policy**

We may update this Privacy Policy from time to time to reflect changes in the law or our services. We encourage you to review this page regularly.

If we make material changes, we will notify you by email or through a notice on our platform.

Last updated: October 14, 2024

## **9. Contact**

If you have any questions about this Privacy Policy or wish to exercise your rights, please contact our support team:

Email: [support@daofinity.com](mailto:support@daofinity.com) Live Chat: Available 24/7